

*Classic America*

# USE & CARE GUIDE

8,000 BTU ~ 12,000 BTU

Window Air Conditioner



# INTRODUCTION

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## IMPORTANT SAFETY INSTRUCTIONS

Before installing and using your air conditioner, please read this owner's manual carefully. Store this manual in a safe place for future reference. Your safety and the safety of others is very important to us. Please pay attention to all safety messages outlined in this owner's manual.

**WARNING:** To reduce the risk of fire, electrical shock or injury when using your air conditioner, follow the following basic precautions:

- Plug into a grounded 3 prong outlet.
- Do not remove the ground prong.
- Do not use a plug adapter.
- Do not use an extension cord.
- Unplug the air conditioner before servicing
- Use two or more people to move and install the air conditioner



This is a safety alert symbol.

This symbol alerts you to potential hazards that can harm you or others or even cause death.

All safety messages will directly follow the safety alert symbol and/or the words "DANGER" or "WARNING".

**⚠ DANGER**

**⚠ WARNING**

Failure to immediately follow these instructions may cause serious injury or even death.

All Safety messages alert you of potential hazards, how to reduce the chance of injury, and what can happen if instructions are not followed correctly.

## INTRODUCTION TO REFRIGERANTS R32

The refrigerants used for air conditioners are environmentally friendly hydrocarbons R32. This kind of refrigerant is combustible and odorless. However, it can burn and explode under certain conditions. But there will be no risk of burning and explosion if you comply with the following table to install your air conditioner in a room with an appropriate area and use it correctly. Compared with ordinary refrigerants, Refrigerant R32 is environmentally friendly, does not destroy the ozone sphere and its footprint of greenhouse effect is also very low.

### Room area requirements for air conditioners with Refrigerant R32

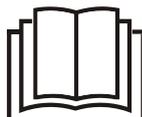
Refrigerant	Capacity(Btu)	Room Area
R32	≤9K	Above 40 sq ft (4m <sup>2</sup> )
	≤12K	Above 40 sq ft (4m <sup>2</sup> )
	≤18K	Above 150 sq ft (15m <sup>2</sup> )
	≤24K	Above 250 sq ft (25m <sup>2</sup> )

### Warnings

- Please read the manual before installation, using, maintenance.
- Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.
- Do not pierce or burn the appliance.
- The appliance shall be stored in a room without continuous heat operating sources (for example: open flames, an operating ignition gas appliance or an operating electric heater.)
- Please contact the nearest after-sale service center when maintenance is necessary. At the time of maintenance, the maintenance personnel must strictly comply with the Operation Manual provided by the corresponding manufacturer and any non-professional is prohibited from servicing the air conditioner.
- The handling, installation, storage, servicing and disposal must comply with the provisions of gas-related national laws and regulations, and also national wiring regulations.
- It is necessary to clear away the refrigerant in the system when servicing or scrapping an air conditioner. Be aware that refrigerants may be odorless.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, without supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.  
Unit operation limits: Outdoor side 61-110 °F (16 - 43°C), 80%RH; Indoor side 61 - 90°F (16 - 32°C).



**⚠ WARNING**



**Electrical Shock Hazard**

- Plug into a grounded 3 prong outlet.**
- Do not remove ground prong.**
- Do not use an adapter.**
- Do not use an extension cord.**
- Failure to follow these instructions can result in death, fire, or electrical shock.**

The electrical ratings for your air conditioner are listed on the model and serial number label located on the front left side of the unit **{when facing the front}**

Specific electrical requirements are listed in the chart below. Follow the requirements below for the type of plug on the power supply cord.

Wiring Requirements	Power Supply Cord
<ul style="list-style-type: none"> <li>• 115 volt (103V min.- 127V max)</li> <li>• (6K-8K) 0-8 amps (10K-12K) 0-12 amps</li> <li>• (6K-8K) 10-amp time-delay fuse or circuit breaker (10K-12K) 15-amp time-delay fuse or circuit breaker</li> <li>• Use on single outlet circuit only</li> </ul>	

**Recommended Ground Method**

For your personal safety, this air conditioner must be grounded. This air conditioner is equipped with a 3 prong power supply cord with a grounded plug. To minimize the possibility of electrical shock, the cord must be plugged into a 3 prong outlet and grounded in accordance with all local codes and ordinances. If a 3 prong outlet is not available, it is the customer's responsibility to have a properly grounded 3 prong outlet installed by a qualified electrician.

**It is customer's responsibility:**

- To contact a qualified electrician.
- To assure that the electrical installation is adequate and in conformance with the National Electrical Code, ANSI/NFPA 70 - latest edition, and all local codes and ordinances.

**Copies of the standards listed may be obtained from:**

National Fire Protection Association  
One Batterymarch Park  
Quincy, Massachusetts 02269

**LCDI Power Cord and Plug**

This air conditioner is equipped with an LCDI (Leakage Current Detection and Interruption) power cord that is required by UL. This power supply cord contains state-of-the-art electronics that sense leakage current. If the cord is damaged and leakage occurs, power will be disconnected from the unit.

The test and reset buttons on the LCDI Plug are used to check if the plug is functioning properly. To test the plug:

1. Plug power cord into a grounded 3 prong outlet
2. Press RESET (on some units a green light will turn on).
3. Press the TEST Button, the circuit should trip and cut all power to the air conditioner (on some units a green light may turn off).
4. **Press the RESET button for use. You will hear a click and the A/C is now ready for use.**

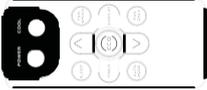
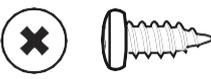
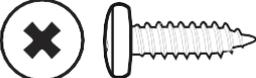
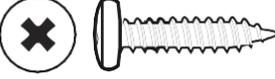
**NOTES:**

- The RESET button must be engaged for proper use.
- **The power supply cord must be replaced if it fails to trip when the TEST button is pressed or the unit fails to reset.**  
Do not use the power supply cord as an ON/OFF switch. The power supply cord is designed as a protection device.  
A damaged power supply cord must be replaced with a new power supply cord.
- **The power supply cord contains no user serviceable parts. Opening the tamper-resistant case voids all warranty and performance claims.**

NOTE: Your unit's power cord and plug may differ from the one shown.



## PACKING LIST

IMAGE	PART	QUANTITY
	Window Air Conditioner	1
	Remote Control	1
	Top Mounting Rail (with sponge). (8000 BTU model only)	1
	Lock Frame	2
	Filler Panels (With "Left" & "Right" marked on the front face)	2
	Sash Lock (Two holes)	1
	Window Sash Seal (Sponge)	1
	3/8" Screws	4
	1/2" Screws	3
	3/4" Screws	4
	Foam Top Window Gasket (Thin sponge for back-up use) use)	1
	Insulation strip (Sponge) <b>(Only for E-star model)</b>	2

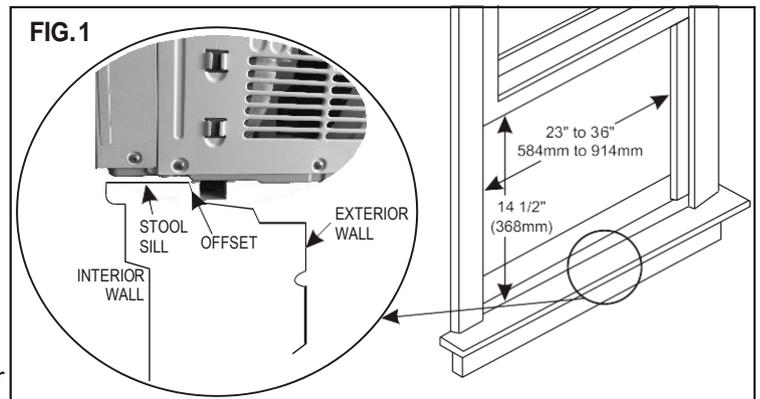
## DISCLAIMER

ALL INFORMATION AND THE TECHNICAL SPECIFICATIONS PRESENTED IN THIS USER'S MANUAL ARE THE PRESENTATION OF THE MANUFACTURER.

## INSTALLATION & ASSEMBLY INSTRUCTIONS **8000 BTU MODEL**

Some assembly is required for your new air conditioner. Please read and follow these instructions carefully.

1. This air conditioner is designed to be installed in a standard double-hung window with a window width between 23" and 36" (584 mm - 914 mm).
2. The air conditioner can be installed without the accordion panels to fit in a narrow window opening.
3. The Lower Sash (the lower part of the window that moves up and down) must allow for 14.5" of vertical clearance when open. (See FIG. 1).
4. All supporting parts must be secured to firm wood, masonry, or metal.
5. The electrical outlet must be within reach of the power cord.

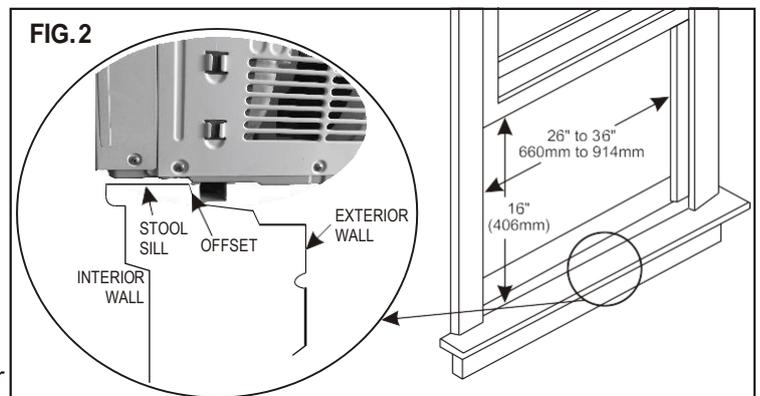


NOTE: Save the product packaging and installation instructions for future reference. Store the air conditioner in the product box when not in use for an extended period of time.

## INSTALLATION & ASSEMBLY INSTRUCTIONS **12000 BTU MODEL**

Some assembly is required for your new air conditioner. Please read and follow these instructions carefully.

1. This air conditioner is designed to be installed in a standard double-hung window with a window width between 26" and 36" (660 mm - 914 mm).
2. The air conditioner can be installed without the accordion panels to fit in a narrow window opening.
3. The Lower Sash (the lower part of the window that moves up and down) must allow for 16" of vertical clearance when open. (See FIG. 2).
4. All supporting parts must be secured to firm wood, masonry, or metal.
5. The electrical outlet must be within reach of the power cord.



NOTE: Save the product packaging and installation instructions for future reference. Store the air conditioner in the product box when not in use for an extended period of time.

## Top Rail Assembly (Only used for 6K/6K BTU model)

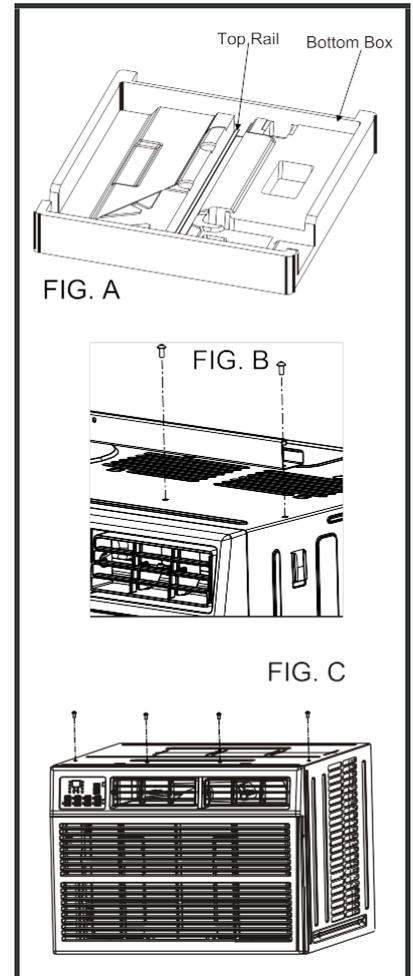
The top rail must be assembled prior to installing the air conditioner in the window

**Tools Needed:** Phillips Screw Driver

Top Rail Hardware	QTY
	4
 Top Rail	1

### Attaching the Top Rail to the Air Conditioner

1. Remove the air conditioner from the box and place on a hard flat surface.
2. Remove top rail from the bottom of the packaging material as shown in FIG. A
3. Align the holes in the top rail with those the top of the unit as shown in FIG. B
4. Secure the top rail to the unit with the 3/8" Screws as shown in FIG. C



**NOTE:** For safety reasons, all 4 screws must be used to attach the top rail.

## CAUTION

When handling the unit, be careful to avoid cuts from the sharp metal edges and aluminum fins on the front and rear coils.

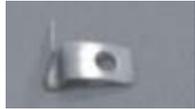
## MOUNTING HARDWARE



3/4" Screws

Qty

4



1/2" Screws

3



Frame Lock

2



Sash Lock

1

### TOOLS NEEDED:

- Philips Screw Driver
- Drill (If pilot holes are needed)

## CAUTION

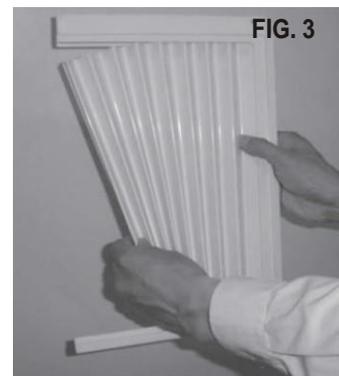
When handling the unit, be careful to avoid cuts from the sharp metal edges and aluminum fins on the front and rear coils.

## How to Install

NOTE: The Top Rail and Sliding Panels at each side are offset to provide the proper tilt to the rear of (5/16"). This is necessary for proper condensed water utilization and drainage. If you are not using the Side Panels for any reason, this tilt to the rear must be maintained!

**1** Place unit on floor, a bench or a table. There is a Left and Right Window Filler Panel - be sure to use the proper panel for each side. When installed, the flange for securing the panel in place to the window sill will be facing the room.

A. Hold the Accordion Panel in one hand and gently pull back the center to free the open end. See Figure 3.



B. Slide the free end of the panel into the cabinet as shown in Figure 4. Slide the panel down. Be sure to leave enough space to slip the top and bottom of the frame into the rails on the cabinet.



C. Once the panel has been installed on the side of the cabinet, make sure it sits securely inside the frame channel by making slight adjustments. Slide the top and bottom ends of the frame into the top and bottom rails of the cabinet. Figure 5.

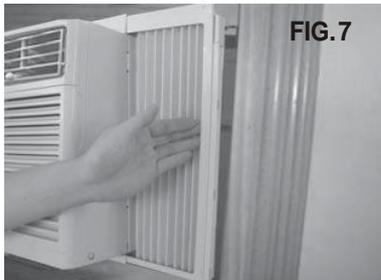


D. Slide the panel all the way in and repeat on the other side.

**2** While keeping a firm grip on the air conditioner, carefully place the unit into the window opening so the bottom of the air conditioner frame is against the window sill (FIG. 6). Carefully close the window behind the top rail of the unit. (Try to keep a downward tilt, to let accumulated rain water to drain out from the back side of the unit's bottom).



**3** Extend the side panels out against the window frame (FIG. 7).



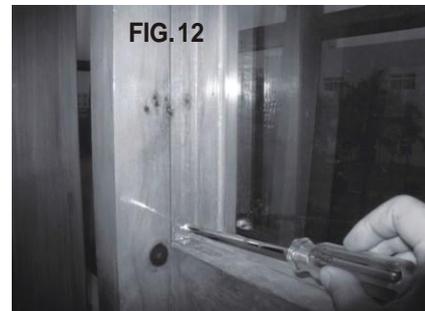
**4** Place the frame lock between the frame extensions and the window sill as shown (Fig. 8). Drive 3/4" (19 mm) locking screws through the frame lock and into the sill (FIG. 9). NOTE: To prevent window sill from splitting, drill 1/8" (3 mm) pilot holes before driving screws.



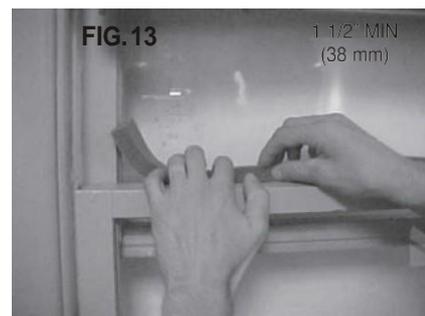
**5** Drive 1/2" (12.7mm) locking screws through frame holes into window sash (FIG. 10/11).



**6** To secure the lower sash in place, attach right angle sash lock with 3/4" (19mm) screw as shown (FIG. 12).

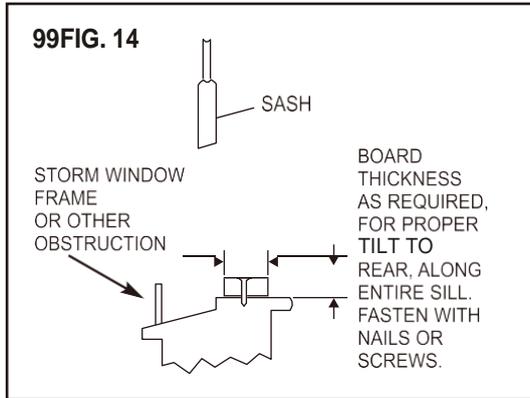


**7** Cut the foam seal and insert in the space between the upper and lower sashes (FIG. 13).



## If the AC is Blocked by a Storm Window frame (for shutters)

Add wood as shown in FIG. 14, or remove the storm window frame before the air conditioner is installed.



If the Storm Window Frame must remain, be sure the drain holes or slots are not caulked or painted shut. Accumulated Rain Water or Condensation must be allowed to drain out.

## Removing the AC From the Window

- \* Turn the AC Off, and disconnect the power cord.
- \* Remove the sash seal from between windows, and unscrew the safety locks.
- \* Remove the screws installed through the frames and frame locks.
- \* Close (slide) the side panels into their frames.
- \* Keeping a firm grip on the air conditioner, raise the sash and carefully "rock" the air conditioner backward to drain any condensate water in the base of the unit. Be careful not to spill any remaining water while lifting the unit from the window. Store parts WITH the air conditioner.

## AIR CONDITIONER USE

Operating your air conditioner properly helps you to obtain the best possible results.

This section explains proper air conditioner operation.

**IMPORTANT:**

- If you turn Off the air conditioner, wait at least 3 minutes before turning it back on. This prevents the air conditioner from blowing a fuse or tripping a circuit breaker.
- Do not try to operate your air conditioner in the cooling mode when outside temperature is below 65°F (18°C). The inside evaporator coil will freeze up, and the air conditioner will not operate properly.

**NOTE:** In the event of a power failure, your air conditioner will operate at the previous settings when the power is restored.

# INSTALLATION & ASSEMBLY INSTRUCTIONS

## Introduction to R32 Refrigerants

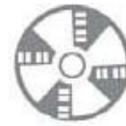
- Before installing the appliance, you must read the manual carefully to understand the safety information and notes.
- When Charging the unit with combustibile refrigerant, any rough operation may cause serious injury or injuries to human body or bodies and object or objects.
- A leak test must be done after the installation is completed.
- It is a mandatory to carryout a safety inspection before maintaining or repairing an air conditioner using combustibile refrigeran, in order to ensure that the fire risk is reduced to a minimum. It is necessary to operate the machine under a controlled procedure in order to ensure that any risk arising from the combustibile gas or vapor during the operation is reduced to a minimum.
- The requirements for the total weight of the refrigerant charge and the minimum area of a room to be equipped with an air conditioner must be carefully observed.



### 1. Site Safety



Open Flames Prohibited



Ventilation Necessary

### 2. Operation Safety

Open Flames Prohibited



Mind Static Electricity



Must Wear Protective Clothing and anti-static gloves



Don't use mobile phone

### 3. Installation Safety

- Refrigerant Leak Detector
- Appropriate Installation Location



Picture of a typical refrigerant leak detector.

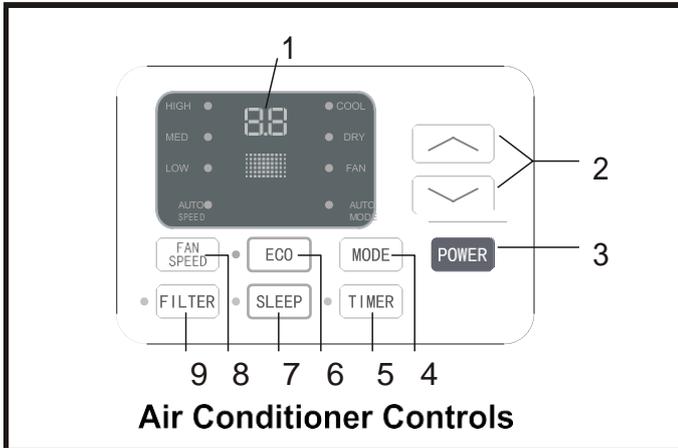
Please note that:

1. The installation site should well-ventilated
2. The sites for installing and maintaining an air conditioner using Refrigerant R32 should be free from open fire or welding, smoking, drying ovens or any other heat source higher than 1018F (548°C) which easily produces open fire.
3. When installing an air conditioner, it is necessary to take appropriate anti-static measures such as wearing anti- static clothing and/or gloves.
4. It is necessary to choose a site convenient for installation and maintenance where the air inlets and outlets of the indoor and outdoor sides should not be surrounded by obstacles or close to any heat source or combustibile and/or explosive environment.
5. If the indoor side suffers a refrigerant leak during the installation, all the personnel should leave the premises until the refrigerant leaks out completely for 15 minutes. If the product is damaged, it is mandatory to carry such a damaged product back to the maintenance shop and it is prohibited to weld the refrigerant pipe or conduct other operations at the user's site.
6. It is necessary to choose a place where the inlet and outlet air of the indoor unit is steady.
7. It is necessary to avoid places where there are other electrical products, power switch plugs and sockets, kitchen cabinets, beds, sofas or other valuables placed right under the lines on the two sides of the unit. This also prevents mechanical damage from occurring.

## USING YOUR AIR CONDITIONER

### Electronic Control Panel & Remote Control

NOTE: This display always shows the room temperature in Fan Mode except when setting the Set temperature or the Timer.



### Normal Operating Sounds

- You may hear a pinging noise caused by water hitting the condenser, on rainy days, or when the humidity is high. This design feature helps remove moisture and improve efficiency.
- You may hear the thermostat click when the compressor cycles on and off.
- Water will collect in the base pan during rain or days of high humidity. The water may overflow and drip from the outside part of the unit.
- The fan may run even when the compressor is not on.

- Digital Display:** If the timer has not been set, the operation mode is: Cooling, Dry, Fan and/or Auto, and the set temperature will be displayed. Time will be displayed under timer setting if the timer has been set.
- ▼ and ▲ Buttons:** Uses these buttons on the control panel and on the remote to increase the Set Temperature or the Timer. The Temperature range is:  
61 - 88°F (16 -31°C).
- Power Button :** Turn the air conditioning On and Off
- MODE Button:** Press the MODE button to cycle through various modes: COOL, DRY, FAN and AUTO

**Cool Mode:** The cooling function allows the air conditioner to cool the room and at the same time reduces Air humidity. Press the MODE button to activate the cooling function. To optimize the function of the air conditioner, adjust the temperature and the speed by pressing the buttons indicated.

**Dry Mode:** This function reduces the humidity of the air to make the room more comfortable. Press the MODE button to set the DRY mode. An automatic function of alternating cooling cycles and air fan is activated.

**Fan Mode:** The conditioner in only ventilation. Press the MODE button to set the FAN mode. Pressing the FAN SPEED button results in speed changes in the following sequence: Hi, Med and Lo. The remote control also stores the speed that was set in the previous mode of operation.

**Auto Mode:** In AUTO mode the unit automatically chooses the fan speed and the mode of operation (COOL, DRY or FAN). In this mode the fan speed and the temperature are set automatically according to the room temperature (sensed by the temperature sensor which is incorporated in the indoor side of the unit).

- Timer Buttons:** Use these buttons on the control panel and on the remote to set the Timer.

**Timer Off:** The timed stop is programmed by pressing the TIMER button while the unit is ON. Setting the remaining ON time by pressing ▼ or ▲ until the remaining ON time displayed is what you want and then press the TIMER button again.

**Timer On:** While the unit is Off press the TIMER button and set the temperature you desire when the unit turns ON by pressing ▼ or ▲. Press the TIMER button a second time and set the remaining OFF time by pressing the button ▼ or ▲. Press the TIMER button a third time, to confirm the setting, then the remaining OFF time until next automatic switching ON can be read on the display of the unit.

Note: The unit can be set to automatically turn Off or On in 0.5-24 hours. Each press of the buttons ▼ or ▲ will increase or decrease the timer. The timer can be set in 0.5 hours increments below 10 hours and 1 hour increments for 10 hours or above. The SET light will turn on while setting. To cancel the set function, press the TIMER button again.

## USING YOUR AIR CONDITIONER

### Electronic Control Panel & Remote Control

6. **Eco Button:** When the unit is in **ECO** mode, the corresponding light will turn on. In **ECO** mode, the unit will turn Off once the room is cooled to the user-set temperature.

The unit will turn back on when the room temperature rises above the user-set temperature. But before the compressor starts, the fan motor will run for a while, then it will stop for a while, and will repeat to provide a comfortable feeling and save energy.

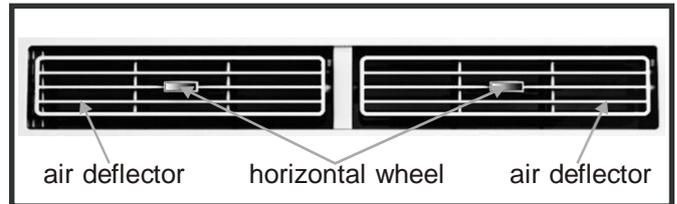
7. **Sleep Button:** After pressing the **SLEEP** button, all of the display lights will turn Off after a while, but the Sleep light will be always on. In **SLEEP** mode, the air conditioner will automatically adjust the temperature and fan speed to make the room more comfortable during the night.

The set temperature will automatically be raised every 30-60 minutes, and at most change six times until the set temperature reaches 81F or 82F .

8. **Fan Speed Button:** Press the **FAN SPEED** button to choose the fan speed options. You can choose Hi, Med, Lo or Auto speed in **COOL** mode and **Hi, Med, Lo or Eco Fan** mode.

9. **Filter Button:** After the fan motor works for 500 total hours, the Filter Check light will turn on to remind the user to clean the filter. When the Filter Check light is Off, it is not necessary to press the Filter Check button. When the Filter Check light is on, after cleaning **the filter**, you can turn Off the light by pressing the Filter Check button.

10. **Directional Louvers:** To direct the airflow, use the horizontal wheel to control the horizontal direction, and use the air deflectors to control the vertical direction.



# OPERATING YOUR AIR CONDITIONER

## REMOTE CONTROL



1. **Power:** Turns the air conditioner on and off.
2. **Cool:** Press the COOL button to set the unit in COOL mode.
3. **▲ and ▼:** Use these buttons on the control panel and on the remote to increase or decrease the Set Temperature or the Timer. Temperature range: 61 - 88°F ( 16 - 31°C).
4. **Sleep:** Press the SLEEP button and all of the display lights will turn Off after a while, and only the Sleep light will stay on. In SLEEP mode, the air- conditioner will automatically adjust the temperature and the fan speed to make the room more comfortable during the night. The set temperature will automatically be raised every 30-60 minutes and at most change six times until the set temperature reaches 81 or 82°F (27 or 28°F).

5. **Timer:** Use these buttons on the control panel or remote to set the Timer.  
Timer Off: While the unit is on, the timed stop is programmed by pressing the TIMER button. Set the remaining ON time (time until the automatic switching OFF of the unit) by pressing or until the remaining ON time you desire is displayed, then press the TIMER button again.

↑

**Timer On:** While the unit is Off, press the TIMER button and set the temperature you desire when the unit will turn ON by pressing ▼ or ▲. Press the TIMER button a second time and, set the remaining OFF time (the time until the automatic switching ON of the unit) by pressing ▼ or ▲. Press the TIMER button a third time

to confirm the settings; then the remaining OFF time until the next automatic switching-on will appear on the display of the unit.

**Note:** The Timer can be set for : 0.5-24 hours. Each press of the ▲ or ▼ buttons will increase or decrease the timer. The Timer can be set in 0.5 hours increments below 10 hours and 1 hour increments for 10 hours or above. The SET light will turn on while setting. To cancel the set function, press the TIMER button again.

6. **Auto Mode:** In AUTO mode the unit automatically chooses the mode of operation (COOL, DRY or FAN). In this mode the temperature will be set automatically according to the room temperature (sensed by the temperature sensor which is incorporated in the indoor side of the unit).
7. **Fan Speed:** Press the FAN speed button to select the fan speed options. You can choose Hi, Med, Lo or Auto speed in COOL mode and Hi, Med, Lo in FAN mode.
8. **Display:** If you press the DISPLAY button, you can switch Off/On all the lights on the display.
9. **Eco:** When the unit is in ECO mode, the corresponding light will turn on. In ECO mode, the unit will turn off once the room is cooled to the user set temperature. The unit will turn back on when the room temperature rises above the user set temperature. But before the compressor starts, the fan motor will run for a while, then it will stop for a while, and will repeat to provide a comfortable feeling and save energy.
10. **Fan Only:** Press the Fan Only button to go into FAN ONLY mode.

Battery Size: AAA - NOTE: Do not mix old and new batteries or different types of AAA batteries.

## CARE AND CLEANING

Clean your air conditioner to keep it looking new and to minimize dust build up.

### Air Filter Cleaning

The air filter should be checked at least once every month to see if it needs cleaning. Trapped particles and dust can build up in the filter and may decrease airflow as well as cause the cooling coils to accumulate frost. To clean the air filter:

1. Remove the filter by pulling down on the indents of the filter door on the front of the unit. (See FIG. 15)
2. Wash the filter using liquid dish soap and warm water. Rinse the filter thoroughly. Gently shake the filter to remove excess water.
3. Let the filter dry completely before placing it into the air conditioner.
4. If you do not wish to wash the filter, you may vacuum the filter to remove the dust and other particles.

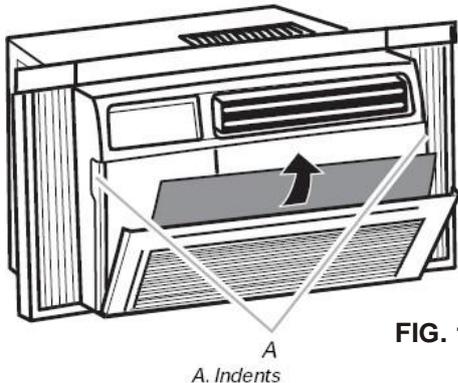


FIG. 15

### Wear and Tear

To minimize wear and tear on the air conditioner, always wait at least 3 minutes before changing modes. This will help prevent the compressor from overheating and the circuit breaker from tripping.

### Cabinet Cleaning

To clean the air conditioner cabinet:

- Unplug the air conditioner to prevent shock or a fire hazard. The cabinet and front panel of the air conditioner may be dusted with an oil-free cloth or washed with a cloth dampened in a solution of warm water and mild liquid soap. Rinse thoroughly with a damp cloth and wipe dry.
- Never use harsh cleaners, wax or polish on the cabinet front.
- Be sure to wring excess water from the cloth before wiping around the controls. Excess water in or around the controls may cause damage to the air conditioner.

### Winter Storage

To store the air conditioner when it is not in use for an extended period of time, remove it carefully from the window according to the installation instructions and cover it with plastic or place it in the original box.

## TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSES	SOLUTIONS
<b>The Air Conditioner will not start</b>	The air conditioner is unplugged.	Make sure the air conditioner plug is pushed completely into the outlet
	The fuse is blown/circuit breaker is tripped.	Check the house fuse/circuit breaker box and replace the fuse or reset the breaker.
	Power failure	The unit will automatically re-start when power is restored.  There is a protective time delay (approx. 3 minutes) to prevent tripping of the compressor overload. For this reason, the unit may not start normal cooling for 3 minutes after it is turned back on.
	The current interruption device is tripped.	Press the RESET button located on the power cord plug.  If the reset button will not stay engaged, discontinue use of the air conditioning and contact a qualified service technician.
<b>The Air Conditioner does not cool as it should.</b>	Airflow is restricted	Make sure there are no curtains, blinds, or furniture blocking the front of the air conditioner.
	The temperature control may not be set correctly.	Lower the set temperature.
	The air filter is dirty.	Clean the filter. See the Cleaning and Care Section of the manual.
	The room may be too warm.	Please allow time for the room to cool down after turning on the air conditioner.
	Cold air is escaping.	Check for open furnace registers and cold air returns.
	The cooling coils are frozen.	See "Air Conditioner freezing up" below.
<b>The Air Conditioner is freezing up.</b>	Ice blocks the air flow and stops the air conditioner from cooling the room	Set the MODE to FAN on HIGH speed.

## TROUBLESHOOTING (CONT.)

<b>PROBLEM</b>	<b>POSSIBLE CAUSES</b>	<b>SOLUTIONS</b>
<b>The Remote Control is not working</b>	The batteries are inserted incorrectly. The batteries may be dead.	Check the position of batteries, Replace the batteries.
<b>Water is dripping outside.</b>	Hot and humid weather.	This is normal.
<b>Water is dripping inside the room.</b>	The air conditioner is not correctly tilted to the outside.	For proper water drainage, make sure the air conditioner is slightly tilted downward from the front of the unit to the rear.
<b>Water collects in the base pan.</b>	Moisture removed from the air is draining into the base pan.	This is normal for a short period in areas with low humidity and normal for a longer period in areas with high humidity.